

Toolbox Talk - Environment

Be a Good Neighbour



WHAT?

- many of the local community will regard construction works in their neighbourhood with great concern
- public concern of construction includes noise, dust, road closures, increased heavy traffic and disruption to normal life
- being a good neighbour means to act with consideration for all those who live and work in the area surrounding the construction site to minimise their inconvenience.

WHY?

- **avoid prosecution:** if any problems being caused by dust or noise are not satisfactorily resolved the local authority can prosecute those responsible
- **avoid prosecution:** if neighbours make a complaint about work on site exceeding the agreed hours the local authority can take action against the site
- **avoid programme delays:** if neighbours make a complaint about dust or noise nuisance the local authority can stop works, which leads to delays
- **reduce costs:** if good relations can be established with neighbours, many issues such as access to site, material deliveries and working hours can be improved through friendly negotiation
- **public relations:** being a good neighbour creates a positive image for a company and the industry

DO:

- ✓ be polite and considerate to the public at all times
- ✓ take notice of any complaint made by a neighbour and pass it on to site management
- ✓ only use approved routes to access the site
- ✓ minimise reversing vehicles as much as possible
- ✓ use only designated parking areas, and always park
- ✓ vehicles with consideration for the needs of others
- ✓ keep dust and noise to a minimum
- ✓ always close any noise reducing engine covers while plant is in use
- ✓ direct site and activity lighting away from neighbouring properties
- ✓ tell a line manager if rubbish bins or skips are full or nearly full