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**2022 OPERATING BUSINESS HEALTH, SAFETY & ENVIRONMENTAL**

**ACTION PLAN PERSIMMON HOMES XXXXXX Dated:XXXXX**

**Construction**

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| **AREA** | **ISSUE** | **KPI** | **ACTION** | **RESPONSIBILTY** | **TARGET DATE** | **COMPLETION DATE** |
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**Sales**

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| **AREA** | **ISSUE** | **KPI** | **ACTION** | **RESPONSIBILTY** | **TARGET DATE** | **COMPLETION DATE** |
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**Customer Care**

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| **AREA** | **ISSUE** | **KPI** | **ACTION** | **RESPONSIBILTY** | **1 June**  | **COMPLETION DATE** |
| Customer care operative policy | PAT | 2 | All plug in tool used by the CC operatives must be Portable Appliance Tested (PAT) | Head of CC | 31 May | 6 June  |
|  |  |  |  |  |  |  |

**Office**

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| **AREA** | **ISSUE** | **ACTION** | **RESPONSIBILTY** | **TARGET DATE** | **COMPLETION DATE** |
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